**DAN FIELD**

1114 Greenacres Lane, Lucas, Texas 75002 214-679-9511 [dan.field@att.net](mailto:dan.field@att.net)

Corporate IT Executive with extensive experience leading teams in high performance and dynamic multi-functional organizations responsible for deploying complex projects. Outstanding history of driving cost efficiencies and delivering highly functional and diverse organization that transforms IT service by constantly delivering agile, flexible and scalable solutions.

**SKILLS**

Financial Management, Vendor Management, Outsourcer Management, IT Strategic Architectural Design, IoT, IT Cost Management, Virtualization and Automation, Streamlining Processes, Cloud Design and Integration, Cloud Services, Transformation, IT Infrastructure Project Delivery, Infrastructure Applications, Data Center Infrastructure, Network Data and Voice, Storage and Data Management, Servers, Security Technologies, Security Management, Change Management, Disaster Recovery, Continuous Improvement, Cost Savings, Automation and Service Delivery.

**EXPERIENCE**

**UNITED AIRLINES, INC**, Chicago, IL Apr 2018 – Present

United Airlines, Inc. has the world’s most comprehensive global route available to travelers with non-stop or one-stop service from anywhere in the United States.

**DIRECTOR OF PLATFORM & NETWORK ENGINEERING** Apr 2018 – Present

Responsible for the enterprise hardware platforms for Security, WAN, LAN, Wi-Fi, Voice and Call Center technologies, Foundational Services, Server, IoT, Solution Engineering Virtualization, Storage, Operating Systems, Container and Airplane E-enablement Connectivity focusing on a dynamic and reliable environment to provide new services and cost-effective scalability. 70M project budget and 100M telecom budget.

* Implemented functional organization structure, technology standards, disciplines, processes & an overall corporate technology strategy for services delivery. Developed / promoted consolidation strategies / process efficiencies.
* Targeted and resolved network stability across multiple platforms.
* Developed and deployed remote connectivity for Covid-19 work from home.
* Designed and developed IoT to work within standardization matrix and optimize functionality with performance.

**VISTRA ENERGY, LLC**, Dallas, TX Nov 2009 – Apr 2018

Energy Future Holdings, LLC emerged from bankruptcy as Vistra Energy, LLC. Vistra Energy is a Fortune 500 company and the parent of TXU Energy and Luminant. We enable services for TXU Energy and Luminant. TXU Energy is the largest retailer of electricity in Texas with over 1.5 million residential and 300,000 business customers.

**DIRECTOR OF ENTERPRISE PLATFORM SERVICES** Nov 2016 – Apr 2018

Responsible for the strategic design and development of secure and highly functional enterprise hardware platforms, call center and corporate technologies and cloud infrastructure as a service, which focuses on leveraging the public/private cloud to provide new services and cost effective scalable infrastructure systems for the business units: Vistra Energy, TXU Energy, and Luminant.

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* Reduced outsourcing costs 30% by transforming the fully managed outsourcing service to a capacity model and reduced resources 70% while maintaining the same level of service:
  + Cross-trained infrastructure support teams.
  + Championed and managed the operationalization of Automation.
    - Automated highly complex tasks for key foundational areas.
    - Using configuration tools to be cloud ready and provide infrastructure automation across the on-premise landscape.
    - Developed a training program for the IT organization to automate processes.
* Championed and managed the design and development of the Cloud Provider Solution and the Cloud Operational Model to migrate infrastructure services from on-premise to Cloud Services.
* Achieved $1.2M cost avoidance for storage expansion by implementing innovative storage refreshes on lower environments to reduce annual additional storage capacity needs.
* Achieved $5.5M, over 5 years, of cost avoidance by decommissioning 25% of all servers, over 800+ legacy servers, and related storage systems.
* Managed the 20% reduction of infrastructure and cross-functional tools through decommissioning and consolidating redundancy.

**ENERGY FUTURE HOLDINGS, LLC**, Dallas, TX Nov 2009 – Nov 2016

Energy Future Holdings, LLC was a Fortune 500 company and the parent of TXU Energy. TXU Energy is the largest retailer of electricity in Texas with over 1.5 million residential and 300,000 business customers. Texas is a highly competitive retail electricity market with over 50 providers aggressively competing for customers.

**DIRECTOR OF MIDRANGE AND NETWORK SERVICES** Nov 2013 – Nov 2016

Lead a superior and dynamic team responsible for the strategic design and development of a secure and highly functional midrange and network and infrastructure system that incorporates all entities; Energy Future Holdings, LLC, TXU Energy, and Luminant.

* Managed a $50M OPEX budget and a $20M CAPEX budget for projects.
* Captured more than $10M in telecom cost savings as well as cost avoidance of licensing requirements by consolidating databases in the virtual environment.
* Led the consolidation of 3 data centers to two and the floor space from 35k sq/ft to 7k sq/ft.
* Championed the RFP and business plan to implement a Tier 1 virtualized infrastructure environment to house business required systems that ensure SLA and availability.
* Led the implementation of the Tier 1 virtualized infrastructure environment and the deployment of the Tier 1 applications. Which we were able to remove $54M from our current budget. 100% of Tier1 applications now have mirror systems in Pre-Prod and DR.
* Developed an initiative to utilize large capital investment and offer Tier 2 & 3 virtualization solution to compete with outside infrastructure service providers.

**DIRECTOR OF MANAGED NETWORK SERVICES** Nov 2009 – Nov 2013

* Managed a $25M OPEX budget.
* Designed and completed all stages of the $12M transformation project to create a stable operating environment within 24 months; including the network redesign to bring TXU Energy, EFH and Luminant into one all-inclusive system that encompasses the network, Wi-Fi, telecom and the security environments.
* Completed $3M data network, security and wireless equipment replacement project to improve internet that saved $190K annually for telecom and increased committed bandwidth 135% with allowable burst to port speed of 825%.

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* Completed a large initiative to establish standards for wireless, Authentication Accounting and Access, and firewall rule cleanup. Reduced the firewall rules from 3000 to approximately 700.
* Successfully replaced $4M EOL/EOS network, Wi-Fi and security equipment at the two main data centers, MDC and DDC, and migrated all the working applications to the new equipment with little or no workforce disruption. Established the video conferencing solution for the senior executive leadership team. Developed processes for CEO All Hand’s meetings via live video along with play back options.
* Collaborated with AT&T to design and migrate all the unsupported NVPN MPLS connections to AT&T's AVPN MPLS network for the GSC (under NERCIP guidelines), the plants, and the mines. Upgraded all sites to full circuits, doubled the speed to 1.544 meg, and provided a cost reduction of $10K to $15K per month.
* Created redundancy by migrating the VG6 circuits that had terminated into a DACS on the EFH facility to a DACS solution into an AT&T facility; this created a HA cutover should one of the AT&T or EFH facilities fail.
* Improved function by introducing a managed virtual route frame to remotely manage the RTU.
* Completed the implementation of monitoring tools for all network, Wi-Fi, and security devices as well as established logging for Access, Accounting and Authentication of all network and Wi-Fi security devices. Implemented tools to manage configuration standards and backups for all network wireless and security devices.

**LONESTAR GROUP** Jan 2009 – Nov 2009

**SENIOR PARTNER**

Responsible for the Managed Network Services practice for Energy Future Holdings, LLC.

**FLOWSERVE CORPORATION**, Irving, TX Oct 2006 – Jan 2009

Flowserve Corp. is one of the world’s leading providers of fluid motion and control products and services. Operating in 56 countries, the company produces engineered and industrial pumps, seals and valves as well as a range of related flow management services.

**DIRECTOR OF GLOBAL TELECOMMUNICATIONS** Jan 2007 – Jan 2009

Responsible for the overall operation of the organization’s telecommunications and operations departments. Lead a team of professionals to ensure its stable environment through proper utilization of network infrastructure and data operations.

* Moved the World-Wide Data Center from Orem, UT to Phoenix, AR on time and under budget along with reducing the footprint of the world-wide mail environment by vitalizing 14 mail servers.
* Deployed data compression technologies across the sites to allow greater operational efficiencies through cost avoidance strategies allowing the deployment of standard applications and services.
* Managed global email environment.
* Negotiated $18M in telecommunication contracts resulting in an annual cost reduction of over $1M consisting of telecom, mobility solutions, local service, data line expenses, and VPN solutions.
* Lead the operations team to implement a Cisco IPT system at 27 satellite facilities with plans to continue to deploy all sites world-wide.
* Improved different types of connectivity with AT&T ANIRA, introduced data compression which drove more cost reductions and enhanced performance of a World-Wide WAN.

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**GLOBAL TELECOMMUNICATIONS SENIOR MANAGER** Oct 2006 – Jan 2007

* Developed a SOHO solution to function within the VoIP environment that enables smaller facilities to upgrade their equipment and meet their business requirements in a cost prohibitive manner.
* Developed the necessary requirements and project plan to lead the team in implementing a data center at a local facility utilizing the IPT environment.
* Developed a $25M Shared Technical Services Departmental budget for 2008 along with $1.5M budget to relocate the Corporate Data Center.

**CAPGEMINI ENERGY (GENESIS 10) & E5 SYSTEMS, INC.** Apr 2005 – Oct 2006

Dallas, TX and Chicago, IL

**IT CONSULTANT**

Accepted a number of consulting assignments after orchestrating the realignment of Stream (former employer) in the wake of its merger with ECE Holding.

**SOLECTRON, INC/STREAM INTERNATIONAL, INC.,**

Richardson, TX Nov1993 – Apr 2005

**DIRECTOR OF WORLD-WIDE NETWORK SERVICES**

Recruited by Solectron to manage company’s Network Infrastructure while maintaining responsibilities as Director of IT Operations at Stream International, Inc.

* Administered LAN/WAN connectivity for Fortune 500 manufacturing firm (Solectron) for 60,000 employees in over 60 sites.
* Directed global activity of Network Operations and Engineering, Computer Services, Telecom Operations and Engineering with a staff of more than 60 individuals across three continents.
* Maintained responsibilities for desktop and network management for Stream's 11 sites facilitating an 8,000 user network with a staff of over 50 individuals.
* Captured millions of dollars in costs savings through contract services negotiations.
* Designed Fortune 500 manufacturing firm’s (Solectron) IT organization. Design focused on transition and consolidate of all subsidiaries into one organization while maximizing cost controls.

**DIRECTOR OF INFRASTRUCTURE SERVICES**

**DIRECTOR OF IT OPERATIONS, NORTH AMERICA/INDIA**

**IT MANAGER, CENTRAL NORTH AMERICA**

**EDUCATION, TRAINING, AND VOLUNTEERING**

Bachelor of Science (BS) Computer Science and Business Administration

Northwestern Oklahoma State University

Zinger Miller Management Classes GOAL/QPC – Continuous Improvement and

ITIL v4 Effective Planning

CISSP Class

Ambassador for the Aviation Unmanned Vehicle Museum, Inc.

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